



# ELECTRICAL SERVICE CONTRACT

## GEORGE R. BROWN CONVENTION CENTER



|                             |  |                                                                                     |  |                             |  |
|-----------------------------|--|-------------------------------------------------------------------------------------|--|-----------------------------|--|
| Exhibitor Company Name:     |  | Booth / Room #:                                                                     |  | Show Name:                  |  |
| Billing Company Name:       |  | Show Start Date:                                                                    |  | Show End Date:              |  |
| Billing Company Address:    |  | <b>INCENTIVE ORDER DEADLINE:</b><br><b>14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN</b> |  |                             |  |
| City, State / Country, Zip: |  | Country:                                                                            |  | On-site Authorized Contact: |  |
| Contact:                    |  | Phone Number:                                                                       |  | Cell Number:                |  |

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Effective January 1, 2026 - December 31, 2026 - V070125

| ELECTRICAL SERVICES                                                         |     |      |            |          |       |
|-----------------------------------------------------------------------------|-----|------|------------|----------|-------|
| Includes Labor and Material for Floor plan Location - up to 100 AMPS        |     |      |            |          |       |
|                                                                             | QTY | AMPS | INCENTIVE* | STANDARD | TOTAL |
| 120V                                                                        |     | 15   | \$ 180     | \$234    | \$    |
|                                                                             |     | 20   | \$ 214     | \$278    | \$    |
|                                                                             | QTY | AMPS |            |          | TOTAL |
| 208V 1PHASE                                                                 |     | 20   | \$ 321     | \$ 418   | \$    |
|                                                                             |     | 30   | \$ 436     | \$ 566   | \$    |
|                                                                             |     | 60   | \$ 663     | \$ 862   | \$    |
|                                                                             |     | 100  | \$ 982     | \$1,277  | \$    |
|                                                                             |     | 150  | \$1,446    | \$1,878  | \$    |
|                                                                             |     | 200  | \$1,724    | \$2,241  | \$    |
|                                                                             | QTY | AMPS | INCENTIVE* | STANDARD | TOTAL |
| 208V 3PHASE                                                                 |     | 20   | \$ 435     | \$ 565   | \$    |
|                                                                             |     | 30   | \$ 574     | \$ 748   | \$    |
|                                                                             |     | 60   | \$ 982     | \$1,277  | \$    |
|                                                                             |     | 100  | \$1,496    | \$1,946  | \$    |
|                                                                             |     | 150  | \$2,093    | \$2,721  | \$    |
|                                                                             |     | 200  | \$2,778    | \$3,612  | \$    |
|                                                                             | QTY | AMPS | INCENTIVE* | STANDARD | TOTAL |
| 480V 3PHASE                                                                 |     | 20   | \$ 797     | \$1,036  | \$    |
|                                                                             |     | 30   | \$1,020    | \$1,325  | \$    |
|                                                                             |     | 60   | \$2,269    | \$2,949  | \$    |
|                                                                             |     | 100  | \$3,589    | \$4,666  | \$    |
|                                                                             |     | 150  | \$5,289    | \$6,875  | \$    |
|                                                                             |     | 200  | \$6,968    | \$9,057  | \$    |
| TOTAL                                                                       |     |      |            |          |       |
| Power strips, extension cords & NEMA plugs available for an additional fee. |     |      |            |          |       |

| DUPLEX OUTLETS (120 VOLTS UP TO 2000 WATTS)                              |       |            |          |       |
|--------------------------------------------------------------------------|-------|------------|----------|-------|
| Includes Labor and Material for each service indicated on the Floor plan |       |            |          |       |
| QTY                                                                      | WATTS | INCENTIVE* | STANDARD | TOTAL |
|                                                                          | 500   | \$127      | \$ 166   | \$    |
|                                                                          | 1000  | \$153      | \$ 200   | \$    |
|                                                                          | 1500  | \$167      | \$ 216   | \$    |
|                                                                          | 2000  | \$180      | \$ 234   | \$    |
| <b>TOTAL</b>                                                             |       |            |          |       |

A separate outlet must be ordered for each location. Additional labor and material apply to connect and disconnect service to equipment.

| FLOOD LIGHTS ON A 6FT OR 8FT POLE      |                    |            |          |       |
|----------------------------------------|--------------------|------------|----------|-------|
| Includes Electrical Services and Labor |                    |            |          |       |
| QTY                                    | WATTS              | INCENTIVE* | STANDARD | TOTAL |
|                                        | 150 Watt - 1 light | \$ 68      | \$ 92    | \$    |
|                                        | 150 Watt - 2 light | \$ 74      | \$100    | \$    |
|                                        | 300 Watt - 1 light | \$ 84      | \$ 113   | \$    |
|                                        | 200 Watt - 2 light | \$ 89      | \$121    | \$    |
| <b>TOTAL</b>                           |                    |            |          |       |

|                    |    |
|--------------------|----|
| SUBTOTAL           | \$ |
| 12% ESTIMATED TAX  | \$ |
| <b>GRAND TOTAL</b> | \$ |

**PAYMENT IN FULL IS REQUIRED WITH YOUR ORDER BY SHOW MOVE-IN.**  
 IMPORTANT: Orders will be canceled if payment has not been received by the show move-in. All orders that have been canceled and then replaced will not receive discount pricing.

I hereby acknowledge the above listed on-site authorized contact is permitted to make on-site changes to my order. I also acknowledge any change to my order could result in the credit card on file being charged. Upon execution of this document the Customer hereby authorizes Smart City Networks to provide services as requested herein, is authorized to request such services and acknowledges full and complete understanding of the [Terms and Conditions](#).

### ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

|               |            |                |
|---------------|------------|----------------|
| Printed Name: | Signature: | Date:          |
| (X) _____     | (X) _____  | ____/____/____ |

When your order is processed, you will receive an email with a link to Smart City Networks payment portal where you can **PAY VIA CREDIT CARD.**

**Make checks payable to SMART CITY ELECTRIC, INC.**  
 Send completed orders 5795 W. Badura Avenue, Suite 110  
 with payment to: Las Vegas, NV 89118



You may reach us with questions at:  
 Call (888) 446-6911 • Email: [customerservice@smartcitynetworks.com](mailto:customerservice@smartcitynetworks.com)  
 Order online at: [orders.smartcitynetworks.com](https://orders.smartcitynetworks.com)  
 Or fax order to (702) 943-6001

**ORDER NOW** ➔

Customer Number: \_\_\_\_\_

**\*INCENTIVE RATE APPLIES TO ORDERS RECEIVED WITH PAYMENT 14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN**



# INTERNET SERVICE CONTRACT

## GEORGE R. BROWN CONVENTION CENTER



|                          |               |                                                                                     |                             |                      |
|--------------------------|---------------|-------------------------------------------------------------------------------------|-----------------------------|----------------------|
| Exhibitor Company Name:  |               | Booth/Room#:                                                                        | Show Name:                  |                      |
| Billing Company Name:    |               | Show Start Date:                                                                    |                             | Show End Date:       |
| Billing Company Address: |               | <b>INCENTIVE ORDER DEADLINE:</b><br><b>14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN</b> |                             |                      |
| City, State, Zip:        |               | Country:                                                                            | On-site Authorized Contact: | On-site Cell Number: |
| Contact Name:            | Phone Number: | Contact Email:                                                                      | Cell Number:                |                      |

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Effective July 1, 2025 - December 31, 2026 - V070125

### SHARED - LIGHT WIRED INTERNET, **NOT FOR STREAMING**

| QTY                                                                                | INCENTIVE* | BASE    | ON-SITE | TOTAL |
|------------------------------------------------------------------------------------|------------|---------|---------|-------|
| <b>Includes:</b> 1 Private IP Address, <b>Routers PROHIBITED and will not work</b> |            |         |         |       |
| Average Usage Up to 3 Mbps Burstable To 5 Mbps (DHCP), per device                  | \$895      | \$1,140 | \$1,368 |       |
| Additional Device(s), Per Device Up to 4 [6 or more available online]              | \$185      | \$220   | \$255   |       |

### DEDICATED INTERNET, **FOR STREAMING, GAMING & WEBCAST**

| QTY                                                              | INCENTIVE* | BASE     | ON-SITE  | TOTAL |
|------------------------------------------------------------------|------------|----------|----------|-------|
| <b>Includes:</b> 5 Public IP Addresses, <b>Routers SUPPORTED</b> |            |          |          |       |
| Dedicated 3 Mbps                                                 | \$3,495    | \$4,370  | \$5,244  |       |
| Dedicated 6 Mbps                                                 | \$5,900    | \$7,375  | \$8,850  |       |
| Dedicated 10 Mbps                                                | \$7,850    | \$9,810  | \$11,772 |       |
| Dedicated 15 Mbps                                                | \$11,700   | \$14,630 | \$17,556 |       |
| Dedicated 20 Mbps                                                | \$15,500   | \$19,380 | \$23,256 |       |
| Upgrade to 29 Public Static IP Addresses                         | \$995      | \$1,194  | \$1,433  |       |
| <i>Higher bandwidth services available for uhd streaming</i>     |            |          |          |       |

### INTERNET EQUIPMENT & LABOR

| QTY                                                                | INCENTIVE* | BASE  | ON-SITE | TOTAL |
|--------------------------------------------------------------------|------------|-------|---------|-------|
| Switch Rental – up to 24 ports                                     | \$185      | \$225 | \$270   |       |
| Patch Cable (up to 100') – Cat5e                                   | \$50       | \$62  | \$74    |       |
| Labor / Floor Work – four lines per hour                           | \$125      | \$125 | \$125   |       |
| Distance Fee for each Internet line delivered outside the facility | \$500      | \$500 | \$500   |       |

### WIRELESS INTERNET, Full products catalog available online

### SPECIAL QUOTE, Attachment A or Statement of Work (if applicable)

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|                               |  |
|-------------------------------|--|
| <b>SUBTOTAL</b>               |  |
| <b>ESTIMATED 10% TAX/FEES</b> |  |
| <b>GRAND TOTAL</b>            |  |

### ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

|               |            |                |
|---------------|------------|----------------|
| Printed Name: | Signature: | Date:          |
| (X) _____     | (X) _____  | ____/____/____ |

### PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT

When your order is processed, you will receive an email with a link to Smart City Networks payment portal where you can **pay via credit card**.

**Make checks payable to** SMART CITY NETWORKS  
 Send completed form(s) with payment to: 5795 W. Badura Avenue, Suite 110  
 Las Vegas, NV 89118



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**ORDER NOW** ➔

Customer Number:

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# TELEPHONE SERVICE CONTRACT

## GEORGE R. BROWN CONVENTION CENTER



|                          |               |                                                                                     |                             |                      |
|--------------------------|---------------|-------------------------------------------------------------------------------------|-----------------------------|----------------------|
| Exhibitor Company Name:  |               | Booth/Room#:                                                                        | Show Name:                  |                      |
| Billing Company Name:    |               | Show Start Date:                                                                    |                             | Show End Date:       |
| Billing Company Address: |               | <b>INCENTIVE ORDER DEADLINE:</b><br><b>14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN</b> |                             |                      |
| City, State, Zip:        |               | Country:                                                                            | On-site Authorized Contact: | On-site Cell Number: |
| Contact Name:            | Phone Number: |                                                                                     | Contact Email:              | Cell Number:         |

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| VOICE SERVICES, PBX Service – Domestic Long Distance Included       |                                                                                                                              | QTY | INCENTIVE* | BASE  | ON-SITE | TOTAL |
|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|-----|------------|-------|---------|-------|
| Single Line                                                         | <input type="checkbox"/> Instrument <input type="checkbox"/> Non Dial 9 <input type="checkbox"/> International Long Distance |     | \$275      | \$345 | \$414   |       |
| Multi Line Phone with (1) main number and (1) rollover line         |                                                                                                                              |     | \$415      | \$520 | \$624   |       |
| Speaker Phone Line with Polycom Instrument                          |                                                                                                                              |     | \$465      | \$575 | \$690   |       |
| Distance Fee for each Telephone line delivered outside the facility |                                                                                                                              |     | \$100      | \$100 | \$100   |       |

### SPECIAL QUOTE, Attachment A or Statement of Work (if applicable)

I hereby acknowledge the above listed on-site authorized contact is permitted to make on-site changes to my order. I also acknowledge any change to my order could result in the credit card on file being charged. Upon execution of this document the Customer hereby authorizes Smart City Networks to provide services as requested herein, is authorized to request such services and acknowledges full and complete understanding of the [Terms and Conditions](#).

|                        |  |
|------------------------|--|
| SUBTOTAL               |  |
| ESTIMATED 30% TAX/FEES |  |
| GRAND TOTAL            |  |

### ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

|               |            |                |
|---------------|------------|----------------|
| Printed Name: | Signature: | Date:          |
| (X) _____     | (X) _____  | ____/____/____ |

### PAYMENT IN FULL IS REQUIRED PRIOR TO THE EVENT

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# ELECTRICAL SERVICE CONTRACT

## GEORGE R. BROWN CONVENTION CENTER



|                          |               |                                                                       |                             |                      |
|--------------------------|---------------|-----------------------------------------------------------------------|-----------------------------|----------------------|
| Exhibitor Company Name:  |               | Booth/Room#:                                                          | Show Name:                  |                      |
| Billing Company Name:    |               | Show Start Date:                                                      |                             | Show End Date:       |
| Billing Company Address: |               | INCENTIVE ORDER DEADLINE:<br>14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN |                             |                      |
| City, State, Zip:        |               | Country:                                                              | On-site Authorized Contact: | On-site Cell Number: |
| Contact Name:            | Phone Number: |                                                                       | Contact Email:              | Cell Number:         |

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| ELECTRICAL SERVICES                                                         |     |      |            |                |
|-----------------------------------------------------------------------------|-----|------|------------|----------------|
| Includes Labor and Material for Floorplan Location - up to 100 AMPS         |     |      |            |                |
| 120V                                                                        | QTY | AMPS | INCENTIVE* | STANDARD TOTAL |
|                                                                             |     | 15   | \$171      | \$223 \$       |
|                                                                             |     | 20   | \$204      | \$265 \$       |
|                                                                             |     | 30   | N/A        | N/A \$         |
|                                                                             |     | 60   | N/A        | N/A \$         |
|                                                                             |     | 100  | N/A        | N/A \$         |
|                                                                             |     | 150  | N/A        | N/A \$         |
| 208V 1PHASE                                                                 | QTY | AMPS | INCENTIVE* | STANDARD TOTAL |
|                                                                             |     | 20   | \$306      | \$398 \$       |
|                                                                             |     | 30   | \$415      | \$539 \$       |
|                                                                             |     | 60   | \$631      | \$821 \$       |
|                                                                             |     | 100  | \$935      | \$1,216 \$     |
|                                                                             |     | 150  | \$1,377    | \$1,789 \$     |
|                                                                             |     | 200  | \$1,642    | \$2,134 \$     |
| 208V 3PHASE                                                                 | QTY | AMPS | INCENTIVE* | STANDARD TOTAL |
|                                                                             |     | 20   | \$414      | \$538 \$       |
|                                                                             |     | 30   | \$547      | \$712 \$       |
|                                                                             |     | 60   | \$935      | \$1,216 \$     |
|                                                                             |     | 100  | \$1,425    | \$1,853 \$     |
|                                                                             |     | 150  | \$1,993    | \$2,591 \$     |
|                                                                             |     | 200  | \$2,646    | \$3,440 \$     |
| 480V 3PHASE                                                                 | QTY | AMPS | INCENTIVE* | STANDARD TOTAL |
|                                                                             |     | 20   | \$759      | \$987 \$       |
|                                                                             |     | 30   | \$971      | \$1,262 \$     |
|                                                                             |     | 60   | \$2,161    | \$2,809 \$     |
|                                                                             |     | 100  | \$3,418    | \$4,444 \$     |
|                                                                             |     | 150  | \$5,037    | \$6,548 \$     |
|                                                                             |     | 200  | \$6,636    | \$8,626 \$     |
| TOTAL                                                                       |     |      |            |                |
| Power strips, extension cords & NEMA plugs available for an additional fee. |     |      |            |                |

| DUPLEX OUTLETS (120 VOLTS UP TO 2000 WATTS)                             |       |            |          |       |
|-------------------------------------------------------------------------|-------|------------|----------|-------|
| Includes Labor and Material for each service indicated on the Floorplan |       |            |          |       |
| QTY                                                                     | WATTS | INCENTIVE* | STANDARD | TOTAL |
|                                                                         | 500   | \$121      | \$158    | \$    |
|                                                                         | 1000  | \$146      | \$190    | \$    |
|                                                                         | 1500  | \$159      | \$206    | \$    |
|                                                                         | 2000  | \$171      | \$223    | \$    |
| TOTAL                                                                   |       |            |          |       |

A separate outlet must be ordered for each location. Additional labor and material apply to connect and disconnect service to equipment.

| FLOOD LIGHTS ON A 6FT OR 8FT POLE      |                    |            |          |       |
|----------------------------------------|--------------------|------------|----------|-------|
| Includes Electrical Services and Labor |                    |            |          |       |
| QTY                                    | CONFIGURATION      | INCENTIVE* | STANDARD | TOTAL |
|                                        | 150 Watt - 1 light | \$65       | \$88     | \$    |
|                                        | 150 Watt - 2 light | \$70       | \$95     | \$    |
|                                        | 300 Watt - 1 light | \$80       | \$108    | \$    |
|                                        | 300 Watt - 2 light | \$85       | \$115    | \$    |
| TOTAL                                  |                    |            |          |       |

|                   |    |
|-------------------|----|
| SUBTOTAL          | \$ |
| 12% ESTIMATED TAX | \$ |
| GRAND TOTAL       | \$ |

**PAYMENT IN FULL IS REQUIRED WITH YOUR ORDER BY SHOW MOVE-IN.**  
**IMPORTANT:** Orders will be canceled if payment has not been received by the show move-in. All orders that have been canceled and then replaced will not receive discount pricing.

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### ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

|               |            |                |
|---------------|------------|----------------|
| Printed Name: | Signature: | Date:          |
| (X) _____     | (X) _____  | ____/____/____ |

When your order is processed, you will receive an email with a link to Smart City Networks payment portal where you can  
**PAY VIA CREDIT CARD.**

**Make checks payable to SMART CITY ELECTRIC, INC.**  
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Or fax order to (702) 943-6001

Customer Number:

**ORDER NOW** ➔

\*INCENTIVE RATE APPLIES TO ORDERS RECEIVED WITH PAYMENT 14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN



# AIR, WATER, DRAIN & GAS SERVICE CONTRACT

## GEORGE R. BROWN CONVENTION CENTER



|                          |               |                                                                       |                             |                      |
|--------------------------|---------------|-----------------------------------------------------------------------|-----------------------------|----------------------|
| Exhibitor Company Name:  |               | Booth/Room#:                                                          | Show Name:                  |                      |
| Billing Company Name:    |               | Show Start Date:                                                      |                             | Show End Date:       |
| Billing Company Address: |               | INCENTIVE ORDER DEADLINE:<br>14 DAYS PRIOR TO 1ST DAY OF SHOW MOVE-IN |                             |                      |
| City, State, Zip:        |               | Country:                                                              | On-site Authorized Contact: | On-site Cell Number: |
| Contact Name:            | Phone Number: | Contact Email:                                                        | Cell Number:                |                      |

| DESCRIPTION                                                                                                                                                | INCENTIVE* | BASE     | QTY | TOTAL |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|----------|-----|-------|
| <b>COMPRESSED AIR, 90-100 lbs. P.S.I. (Service outlet, 1/4" Milton #715 Female Coupler)</b>                                                                |            |          |     |       |
| First Connection                                                                                                                                           | \$253      | \$311    |     | \$    |
| Additional Connections                                                                                                                                     | \$127      | \$158    |     | \$    |
| Special Connection Size: _____ CFM: _____ PSI: _____ (Call)                                                                                                |            |          |     | \$    |
| <b>WATER, (Service Outlet 3/4") (For equipment only)</b>                                                                                                   |            |          |     |       |
| First Connection                                                                                                                                           | \$161      | \$207    |     | \$    |
| Additional Connections                                                                                                                                     | \$104      | \$129    |     | \$    |
| Special Connection Size: _____ (Call)                                                                                                                      |            |          |     | \$    |
| <b>NOTE:</b> No guarantee can be made of minimum pressures. If pressure is critical, customer should arrange to have a pressure regulator valve installed. |            |          |     |       |
| <b>DRAINAGE, (3" drain line)(For equipment only) Direct Tie-in</b>                                                                                         |            |          |     |       |
| First Connection                                                                                                                                           | \$144      | \$190    |     | \$    |
| Additional Connections                                                                                                                                     | \$104      | \$138    |     | \$    |
| Special Connection Size: _____ (Call)                                                                                                                      |            |          |     | \$    |
| <b>FILL AND DRAIN, (One time only – Labor charge for additional fills)</b>                                                                                 |            |          |     |       |
| 1 - 15 Gallons                                                                                                                                             | \$69       | \$90     |     | \$    |
| 16 - 70 Gallons                                                                                                                                            | \$86       | \$115    |     | \$    |
| 71 - 100 Gallons                                                                                                                                           | \$115      | \$144    |     | \$    |
| 101 - 200 Gallons                                                                                                                                          | \$173      | \$207    |     | \$    |
| 201 - 300 Gallons                                                                                                                                          | \$201      | \$230    |     | \$    |
| 301 - 400 Gallons                                                                                                                                          | \$242      | \$288    |     | \$    |
| 401 - 500 Gallons                                                                                                                                          | \$276      | \$316    |     | \$    |
| 501 - 1000 Gallons                                                                                                                                         | \$575      | \$633    |     | \$    |
| Each additional 500 Gallons                                                                                                                                | \$109      | \$121    |     | \$    |
| <b>NATURAL GAS, ( Service Outlet 3/4" ) - Call for quote</b>                                                                                               |            |          |     |       |
| <b>LABOR, (Minimum 1/2 hour)</b>                                                                                                                           |            |          |     |       |
|                                                                                                                                                            |            | LABOR    |     |       |
| Monday – Friday (8:00am – 4:30pm)                                                                                                                          |            | \$90 hr  |     | \$    |
| Monday – Friday (4:30pm – 8:00am) Weekends & Holidays                                                                                                      |            | \$180 hr |     | \$    |
| <b>SPECIAL QUOTE, Attachment A or Statement of Work (if applicable)</b>                                                                                    |            |          |     | \$    |

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|                        |    |
|------------------------|----|
| SUBTOTAL               | \$ |
| ESTIMATED 12% TAX/FEES | \$ |
| GRAND TOTAL            | \$ |

### ACCEPTANCE OF TERMS AND CONDITIONS AND AUTHORIZATION OF ORDER

|               |            |                |
|---------------|------------|----------------|
| Printed Name: | Signature: | Date:          |
| (X) _____     | (X) _____  | ____/____/____ |

When your order is processed, you will receive an email with a link to Smart City Networks payment portal where you can  
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Or fax order to (702) 943-6001

Customer Number:

**ORDER NOW** ➔

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# "UTILITIES" FLOORPLAN WORKSHEET

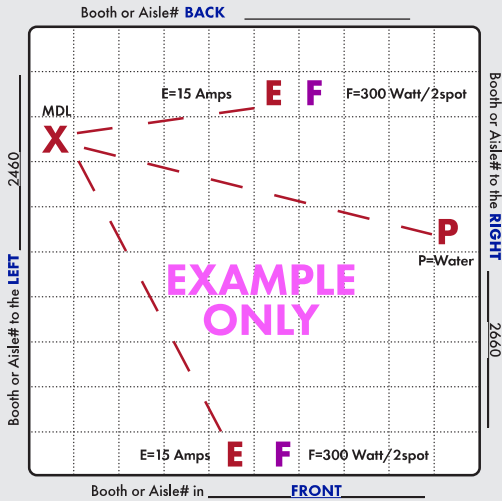
Company Name:

Show:

Booth/Room #:

Center: **George R. Brown Convention Center**

Customer / Ref #:



## SPECIFY YOUR DESIRED LOCATION OF SERVICES

### **X** = MAIN DISTRIBUTION LOCATION (MDL)

The originating line(s) for service, whether overhead, a floor pocket or a column, will be delivered to a "MDL" before booth distribution. Example: Storage area, back of booth, etc. Unless specified, the default for the "MDL" will be the back of the booth or where Smart City deems the most convenient. All distribution of services to their final destination within the booth will originate from the Main Distribution Location "MDL". A per line move fee will apply to relocate services within your booth after they have been engineered and/or installed.

### **E** = ELECTRICAL POWER

Example: "E-10 Amps"

### **F** = FLOOD LIGHTS

Example: "F-300 Watt/2 Spot"

### **P** = PLUMBING

Example: "P-Water",  
"P-Compressed Air"

For Smart City to perform your floor work, you will need to indicate the location of each item you want installed. Make sure and order your floor work, flood lights and materials early and in advance of the show moving in.

**IMPORTANT! Prior to installation of service, a complete Floorplan is required.** Please utilize this grid should you not have your own Floorplan to send us. Submit a Floorplan for each service group (Electrical, Plumbing, etc) or combine all on one Floorplan. For a Floorplan to be considered complete it must include all the information listed below (Main drop "MDL", designated location of items within the booth, surrounding booths, scale-length and width). Smart City is the exclusive installer of Electrical, Plumbing, etc.

Rates include bringing services to the rear of standard booth or to the nearest floor port inside an island booth. Specific location requests and services greater than 100 Amps will incur additional charges. **All work performed within booth to place services in other locations will be charged on a time and material basis. A connect and disconnect fee will be incurred for all connected services, whether connected direct or otherwise.**

**Booth Orientation:** For Smart City to accurately install services a minimum of one surrounding Booth or Aisle # is required, two or more is best.

**BOOTH SIZE** \_\_\_\_\_ ft x \_\_\_\_\_ ft **SCALE:** 1 BOX IS = TO \_\_\_\_\_ ft

**BOOTH TYPE** ☐ Island ☐ Inline **PLACEMENT** ☐ Standard ☐ Floorplan

Booth or Aisle# **BACK** \_\_\_\_\_

Booth or Aisle# to the **LEFT** \_\_\_\_\_

Booth or Aisle# to the **RIGHT** \_\_\_\_\_

Booth or Aisle# in **FRONT** \_\_\_\_\_



You may reach us with questions at:

Call (888) 446-6911 • Email: [customerservice@smartcitynetworks.com](mailto:customerservice@smartcitynetworks.com)

Order online at: [orders.smartcitynetworks.com](http://orders.smartcitynetworks.com)

Or fax order to (702) 943-6001

# "COMMUNICATIONS" FLOORPLAN WORKSHEET

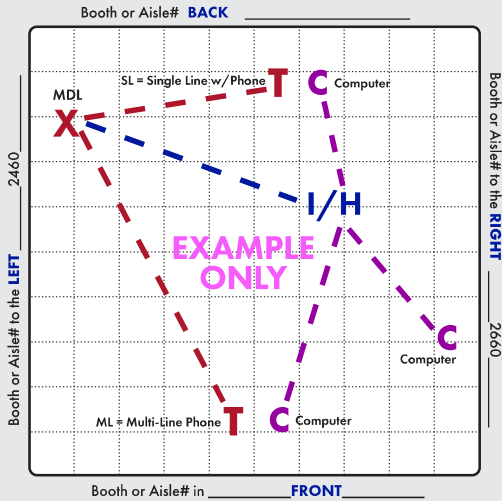
Company Name:

Show:

Booth/Room #:

Center: **George R. Brown Convention Center**

Customer / Ref #:



## SPECIFY YOUR DESIRED LOCATION OF SERVICES

### **X** = MAIN DISTRIBUTION LOCATION (MDL)

The originating line(s) for service, whether overhead, a floor pocket or a column, will be delivered to a "MDL" before booth distribution. Example: Storage area, back of booth, etc. Unless specified, the default for the "MDL" will be the back of the booth or where Smart City deems the most convenient. All distribution of services to their final destination within the booth will originate from the Main Distribution Location "MDL". A per line move fee will apply to relocate services within your booth after they have been engineered and/or installed.

**T** = TELEPHONE/FAX

**I** = INTERNET SERVICE

**H** = HUBS

**PC** = PATCH CABLES

**C** = COMPUTERS

Location of primary Internet Service "I", Hubs "H", Patch Cables "PC" and / or Computers "C". For Smart City to perform your floor work, you will need to indicate the location of each item you want cabled. Make sure to order your floor work, hubs, and patch cables early and in advance of the show moving in.

**Voice and Data communications cabling.** Smart City is the exclusive installer of Voice and Data communications cabling. Smart City provides cabling to booths, within booths (under carpet and flooring) and from booth-to-booth. Fiber Optic, twisted pair (Category 3, 5 and 6) and all other data and telecommunication cable fall under Smart City's area of expertise.

### **IMPORTANT! Prior to installation of service, a complete Floorplan is required.**

Please utilize this grid should you not have your own Floorplan to send us. You may use a different Floorplan for each service group (Telephone, Internet, etc.) or combine all services on one Floorplan. For a Floorplan to be considered complete it must include all the information listed below (Main Distribution Location "MDL", designated location of items within the booth, surrounding booths, scale-length and width).

**Booth Orientation:** For Smart City to accurately install services a minimum of one surrounding Booth or Aisle # is required, two or more is best.

**BOOTH SIZE** \_\_\_\_\_ ft x \_\_\_\_\_ ft

**SCALE:** 1 BOX IS = TO \_\_\_\_\_ ft

**BOOTH TYPE** ☐ Island ☐ Inline

Booth or Aisle# **BACK** \_\_\_\_\_

Booth or Aisle# to the **RIGHT** \_\_\_\_\_

Booth or Aisle# to the **LEFT** \_\_\_\_\_

Booth or Aisle# in **FRONT** \_\_\_\_\_



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# WIRELESS PERFORMANCE AGREEMENT

|                                                  |                   |               |
|--------------------------------------------------|-------------------|---------------|
| Company Name:                                    | Show:             | Booth/Room #: |
| Center: <b>George R. Brown Convention Center</b> | Customer / Ref #: |               |

## OVERVIEW

Smart City is the exclusive provider for wired and wireless services for the Facility and has in operation a comprehensive wireless 802.11 network. The actual maximum bandwidth available depends on how many users are accessing the network simultaneously at any given time dependent upon the type of service purchased. Router, Streaming Applications, VoIP, DHCP, NAT or Proxy Servers are not allowed with this connection. Smart City can engineer custom dedicated network(s) to achieve your company objectives. Please contact us at (888) 446-6911 to discuss your network design.

## CUSTOM WIRELESS NETWORKS

If you require wireless 5 GHz access for application demonstrations, Smart City is able to build a custom 5 GHz wireless network in your booth. Please call Smart City at (888) 446-6911 for a custom wireless quote.

## INTERNAL NETWORKS

Smart City is the exclusive provider of all voice, wired and wireless data services. Wireless Devices not authorized by Smart City are strictly prohibited. Smart City requires all Customers showcasing their wireless products to contact Smart City 21 days prior to the show move-in so that we may engineer a cohesive network operating without interference (all approvals will incur a Wireless Engineering Management Fee). Please provide Smart City with the make and model of your wireless router for network approval (wireless access points without adjustable power outputs cannot be authorized under any circumstances). Wireless devices need to be programmed on-site following Smart City guidelines.

## CUSTOMER ACCEPTANCE

Wireless service is inherently vulnerable to interference from other devices that transmit similar radio frequency signals or that operate within the same frequency spectrum. Smart City does NOT recommend wireless service for mission critical services such as presentations or product demonstrations that can accept a wired connection. Per our Terms and Conditions listed on Smart City's Customer Contract, misuse of any wireless service may result in service interruption to yourself or other Customers and can lead to disconnection of the Customer's equipment. No service refunds will be given.

## **ALL WIRELESS ACCESS POINTS NOT AUTHORIZED BY SMART CITY ARE PROHIBITED.**

I hereby attest that I understand the limitations and vulnerabilities of the wireless service provided by Smart City. I also understand that if I use this service for any reason including, but not limited to, demonstrating, showcasing or presenting my product(s), Smart City will not be responsible for possible interference that I may experience. Upon receipt of the completed Smart City Contract, Smart City Services will be activated / available for your use.

Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Title: \_\_\_\_\_ Email: \_\_\_\_\_ Phone #: \_\_\_\_\_



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Order online at: [orders.smartcitynetworks.com](https://orders.smartcitynetworks.com)  
Or fax order to (702) 943-6001



## SMART CITY ELECTRIC

### Terms and Conditions

#### General Terms

1. Exhibit booths will be inventoried at the show site and any additional service used will be added to the final bill at the Standard Rate. Additional on-site fees may apply. **Smart City is hereby authorized to charge Customer's credit card for any additional amounts incurred as well as any initial charges not otherwise paid.**
2. Rates include bringing services (up to 100 Amps) to the rear of standard booth or to the nearest floor port inside an island booth. There are additional charges for services greater than 100 Amps. **All work performed within booth to place services in other locations will be charged on a time and material basis. A connect and disconnect fee will be incurred for all connected service, whether connected direct or otherwise.**
3. **Incentive Rate applies to orders received 14 days prior to the 1<sup>st</sup> day of the SHOW MOVE-IN date. All others are at the Standard Rate.**
4. **PAYMENT IN FULL IS REQUIRED WITH YOUR ORDER. PAYMENTS NOT RECEIVED PRIOR TO SHOW MOVE-IN WILL BE COLLECTED AT THE STANDARD RATE. SERVICE WILL NOT BE ACTIVATED UNTIL PAYMENT IS RECEIVED.**
5. Unless otherwise directed, Smart City Electric, Inc. is authorized to cut floor coverings to permit installation of service.
6. Straight time labor for an electrician is Monday thru Friday 8am-4:30pm.....\$90.00/Hr. There is a one-half hour minimum charge. Double time rates apply before 8:00am and after 4:30pm Monday thru Friday; all day Saturday, Sunday and on Holidays. All other times Saturday, Sunday, Holidays.....\$ 180.00/Hr (1/2 hour increments).
7. Additional labor must be requested by the Customer at the Service Desk. **LABOR MUST BE ORDERED 24 HOURS IN ADVANCE IN ORDER TO HAVE STAFF AVAILABLE.**
8. Supervision time will be charged at the rate of one-half hour for each four hours of labor.
9. Customers requiring 24-hour service, clean or dedicated lines, will be charged Standard Rates plus 25%. Special notice must be given to Smart City Electric, Inc. at our Service Desk.
10. Smart City Electric, Inc. accepts payments in U.S. dollars, checks drawn on a U.S. bank, wire transfers or the following credit cards: (Amex, MasterCard, Visa,). Make all checks payable to: **Smart City**.
11. There will be a \$50 service charge for all returned checks.
12. Mail order with check to: Smart City Electric, Inc., 5795 W. Badura Ave, Suite 110, Las Vegas, Nevada 89118
13. Credit card charges are limited to \$10,000/order. Orders exceeding \$10,000 must be paid by company check or money order. Checks must reference Facility and Show Name. Please contact Smart City for wire / ACH transfer instructions. Payer is responsible for all service charges. Credit card limits are at the discretion of Smart City.
14. Purchase orders are not accepted as a form of payment but as a convenience can be referenced on Customer's invoice upon prior written request.
15. Any refunds due in the amount of \$10.00 or less will not be refunded.
16. Any unpaid balance at close of show will incur a 1.5% monthly service charge (or, if lower, the highest rate permitted by law), or \$10 minimum. Additionally, any further collection costs and fees will be the responsibility of Customer.
17. Tipping is not permitted. Any request from personnel for gratuities should be reported to Management immediately.
18. Smart City Electric, Inc. is not responsible for voltage fluctuations or power failures on service lines.



## SMART CITY ELECTRIC

### Terms and Conditions

19. Wall and post outlets are not part of booth space. Separate outlets must be ordered for each location to be connected. All material and equipment furnished remains the property of Smart City Electric, Inc. The rates listed include necessary City Permits and inspection by The City of Houston enforcing National Code.
20. The Electrical General Foreman is obligated to refuse connections when wiring is not in accordance with the City Electrical Ordinance. Local Ordinance prohibits more than two connections per outlet box. To prevent overloading of circuits, customer shall not be permitted to add wattage, except by ordering at the Service Desk.
21. Orders placed via an order form must be submitted on a valid order form or pricing will not be honored.
22. **CANCELLATION** - There is a minimum \$150 or 10% cancellation fee (whichever is higher) plus any applicable taxes and surcharges that may apply on all orders of \$1500.00 or more. Orders less than \$1500.00 will incur a 10% cancellation fee plus any applicable taxes and surcharges that may apply. Cancellations must be in writing. Additional cancellation charges will apply for orders that have already incurred labor, material and/or engineering costs. Some non-standard services and Special Requests cannot be cancelled once ordered and will incur full charges listed/quoted. Credit will not be given for services installed and not used.

### IT IS IMPORTANT THAT YOU REVIEW THE FOLLOWING ITEMS CAREFULLY TO UNDERSTAND YOUR SAFETY AND RESPONSIBILITY REGARDING ELECTRICAL POWER

1. All equipment provided by customer must comply with all National Electrical Codes, and state and local safety codes.
2. 2-Wire cords (Rip cords or Zip cords) are unacceptable unless the cord is a component part of an assembly which is specifically approved. All electrical material and equipment must be properly grounded.
3. **SAFE WIRING IS ESSENTIAL:** Smart City Electric, Inc. is responsible for the total electrical distribution system and the linking of all items in an exhibit with the power services of the building. All electrical work must be done by the building electricians, including installation of all cords under carpets. **SERIOUS RISKS** are involved which can be reduced with accurate understanding of basic requirements. **Safe wiring inside an exhibit area is essential.**
4. **All electrical cords must be the three-wire, grounded type.** All exposed non-current carrying metal parts of fixed equipment which are liable to be energized shall be grounded.
5. Each motor of 1 HP or over must be equipped with a fusible switch.

### Horsepower to Amp Conversion Chart

For other requirements call Smart City Electric, Inc. at (713)853-8900

| Volts  | .75 HP | 1.5 HP | 2 HP | 3 HP | 5 HP | 7.5 HP | 10 HP | 15 HP | 20 HP | 25 HP | 30 HP | 40 HP | 50 HP |
|--------|--------|--------|------|------|------|--------|-------|-------|-------|-------|-------|-------|-------|
| 120 1Ø | 20     | 30     | 30   | 45   | -    | -      | -     | -     | -     | -     | -     | -     | -     |
| 208 1Ø | 15     | 15     | 20   | 30   | 45   | 60     | 85    | -     | -     | -     | -     | -     | -     |
| 208 3Ø | 15     | 15     | 15   | 20   | 30   | 45     | 60    | 60    | 100   | 100   | -     | -     | -     |
| 480 3Ø | 15     | 15     | 15   | 15   | 15   | 20     | 30    | 30    | 45    | 60    | 60    | 85    | 100   |



## SMART CITY ELECTRIC Terms and Conditions

### Addendum for Plumbing Services

1. Connection rates listed include bringing service from main line to the rear of the booth or to the floor port inside island booth. **All work performed within booth attaching lines to equipment will be charged on a time and materials basis in addition to connection fees. A separate connection fee will be made for each piece of equipment using connected service, whether connected direct or otherwise.**
2. Straight time labor is \$90.00 per hour. There is a one-half hour minimum charge. Double time rates apply before 8:00AM and after 4:30PM Monday thru Friday; all day Saturday, Sunday and on Holidays.
3. All material and equipment furnished remains the property of Smart City Electric, Inc. It will be the responsibility of the customer to furnish air filters, dryers, and regulators.
4. **NATURAL GAS NOTE:** Pressure may vary. No guarantee can be made of minimum pressure. If pressure is critical, customer should arrange to have a pressure regulator valve installed. Prices do not include labor and material.

(1) All Customer contracts and agreements are solely between SMART CITY and the prospective Customer; (2) SMART CITY is not the employee, agent or partner of the Facility; (3) The Facility is not a party to, nor shall it have any obligations or liabilities whatsoever to any Customer, under any Customer Contract including without limitation, the obligation to provide any of the services covered by such Customer Contract; (4) No representations or warranties are being made by the Facility with respect to any Customer Contract or any Communications Services; (5) The right of Customer to receive any Communications Service will be terminated if this Agreement is terminated for any reason; and the Facility will have no obligation to continue providing such service unless the Facility elects in its sole discretion to continue to provide such services itself or through a third party; (6) The provisions of the Customer Contract are separate and independent from the provisions of Customer's lease of space in the building and shall not affect Customer's obligations under such lease and without limiting the foregoing, in no event shall any default by SMART CITY under the Customer Contract or any failure with respect to any Communications Services have any effect on any of Customer's obligations to the Facility under any lease or any other occupancy agreement between Customer and the Facility.

### LIMITATION OF LIABILITY

**DISCLAIMER OF WARRANTY.** THE FOREGOING CONSTITUTE SMART CITY'S ONLY WARRANTIES WITH RESPECT TO THE PERFORMANCE OR NONPERFORMANCE OF THE SYSTEMS AND APPLICATIONS AND/OR THE SERVICES WHICH ARE OTHERWISE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE FOREGOING LIMITED WARRANTIES ARE IN LIEU OF, AND SMART CITY HEREBY EXPRESSLY DISCLAIMS, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**Indemnification.** Customer agrees to indemnify, defend, and hold harmless Smart City, its affiliates, and its current and former employees and agents, and defend any action brought against same with respect to any claim, demand, cause of action, debt or liability (including reasonable attorneys' fees) brought by a third party arising out of, or in connection with a breach of Customer's representations, warranties, covenants and agreements set forth in the Customer Contract or to the extent attributable to Customer's negligence or willful misconduct.

In claiming any indemnification hereunder, Smart City shall promptly provide Customer with written notice of any claim which Smart City believes falls within the scope of the foregoing paragraphs. Customer may, at its own expense, assist in the defense if it so chooses, provided that Smart City may, if it elects, control such defense and all negotiations relative to the settlement of any such claim and further provided that any settlement intended to bind Smart City shall not be final without Smart City's written consent, which shall not be unreasonably withheld.

The terms of these provisions shall survive the expiration or termination of the Customer Contract.



## SMART CITY ELECTRIC

### Terms and Conditions

**LIMITATION OF LIABILITY.** CUSTOMER AGREES THAT UNDER NO CIRCUMSTANCES IS SMART CITY LIABLE TO CUSTOMER FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OR LOST PROFITS ARISING OUT OF THE SYSTEMS OR SMART CITY'S SERVICES OR OBLIGATIONS UNDER THIS AGREEMENT EVEN IF SMART CITY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, CUSTOMER'S EXCLUSIVE REMEDY AND SMART CITY'S ENTIRE LIABILITY TO CUSTOMER FOR ANY REASON UPON ANY CAUSE OF ACTION ARISING OUT OF THE SYSTEM OR SMART CITY'S SERVICES UNDER THIS AGREEMENT SHALL BE THE AMOUNT ACTUALLY PAID BY CUSTOMER TO SMART CITY WITH RESPECT TO THOSE DEFICIENT SERVICES.

THE FOREGOING LIMITATION IS A FUNDAMENTAL PART OF THE BASIS OF THE BARGAIN HEREUNDER AND IS INTENDED TO APPLY WITHOUT REGARD TO WHETHER OTHER PROVISIONS OF THIS AGREEMENT HAVE BEEN BREACHED OR HAVE BEEN HELD TO BE INVALID OR INEFFECTIVE.

NO ACTION, REGARDLESS OF FORM, ARISING OUT OF OR RELATED TO THE USE OF THE SERVICES PURSUANT TO THIS AGREEMENT MAY BE BROUGHT BY YOU MORE THAN 12 MONTHS AFTER THE CAUSE OF ACTION FIRST AROSE.



## SMART CITY NETWORKS

### Terms and Conditions

#### General Terms

1. **Smart City is the exclusive provider and installer on the Facility property of all Voice, Data and Network** services (wired and wireless) including communications cabling. This includes but is not limited to **all cabling** fiber optic, twisted pair (Category 3, 5 and 6), coaxial and all other data and telecommunications related cabling to meeting rooms, booths, within booths (under carpet and flooring), tents and other locations on the Facility property (inside and outside).
2. The network connection(s) provided by Smart City may be used only by Customer and **cannot be resold or distributed to other companies** or individuals.
3. **Incentive Price** applies when a completed order **with payment** is received no later than the contracted incentive deadline date **14 -day or 21-day** depending on the facility. The incentive deadline date is calculated by the date prior to the first day of show move-in. Incentive pricing can be found in the exhibitor ordering kit provided by the event or venue, when placing an order on our online ordering site during the incentive timeframe, or by calling customer service (702) 943-6087. **Customer is solely responsible for knowing the last day for when orders can be submitted to receive incentive pricing.** **Base Price** applies to **(a)** all orders received after the **14-day or 21-day** incentive deadline (specific per facility) and before show move-in has started or **(b)** orders received on or before the **14-day or 21-day** Incentive Deadline without payment. **Orders placed onsite or after show move-in has started will be at Base Price plus an additional 20%.**
4. **Conditions for processing service order form for On-time Installation:** **(a)** Full payment for service(s) must be accompanied by one of the following methods: (1) a signed order form (2) a completed web order (3) submission of payment through Smart City's payment portal **(b)** Booth number(s) must be identified on face of order form or submitted when placing a web order (c) Complete Floor Plan itemizing location of service(s) in Customer's booth must be designated on form or Customer provided diagram(s) 5 days prior to the 1st day of move-in to avoid additional charges **(d)** Customer provided / ordered circuits must be installed and working 2 days before show move-in and Customer must provide Smart City with Circuit Number and Provider's name. Without this information Smart City cannot guarantee delivery of the circuit to Customer desired location. Additional charges will apply for extending Customer provided circuit to desired location in the facility. Late orders/changes received after show move-in has started will be installed after all other show orders are completed (additional fees may apply). Incomplete order form forms will delay processing, please provide all information requested.
5. **Shared Internet Services Specific:** Routers, Streaming Applications, VoIP, DHCP, NAT or Proxy Servers are **not allowed with any** of Smart City's **shared Internet / Network services**. This includes, but is not limited to, Premium Internet & Light Wired Internet.
6. Order Form Rates listed include a single IP address with standard installation to the booth in the most convenient manner. To connect additional devices to the bandwidth product a Smart City assigned IP address or additional device charge must be purchased. Dedicated bandwidth products may require the purchase of additional IP addresses.
7. **Internet Security Disclaimer:** Smart City does not provide security such as, but not limited to, firewalls, etc. for any data circuit(s) it provides. It is the sole responsibility of Customer to provide any necessary security. Customer agrees to hold Smart City; its agents and contractors harmless for any and all liabilities arising from the use of non-secured data circuits.

Smart City has implemented filtering policies on all Internet routers. These filters block all inbound Internet Control Message Protocol (ICMP) -- Ping, Traceroute, etc. -- destined to any Smart City network(s) but does allow ICMP if they are sourced from any Smart City network.

8. **Device Conditions for Connectivity – WARNING** – Smart City requires that all devices directly or indirectly accessing Smart City's network have the latest virus scan software, security updates, system patches, and any other technological precautions necessary to protect Customer and others from viruses, malicious programs and other disruptive applications. Any device(s) which adversely impacts Smart City's network(s) will be disconnected from the network(s) with or without prior notice at Smart City's sole discretion. The device(s) in question will remain disconnected from the network(s) until all issues are



## SMART CITY NETWORKS

### Terms and Conditions

adequately resolved. Additional charges may apply for trouble diagnosis and / or problem resolution. No refunds will be issued to Customer as the result of Smart City's actions to disconnect disruptive device(s).

9. **Use of Network Connection:** (a) Services provided by Smart City are intended to facilitate communications between Customer's authorized users and the entities reachable through the Internet. Users of Smart City services shall use reasonable efforts to promote efficient use of the networks to minimize, and avoid, if possible, unnecessary network traffic and interference with the work of other users of the interconnected networks. (b) Users of Smart City services **shall not disrupt** any of the Smart City or other associated networks as a whole or any equipment of system forming part of networks, or any services provided over, or in connection with any of the Smart City or other associated networks. Smart City services shall not be used to transmit any communication where the meaning of the message, or its transmission, distribution, would violate any applicable law or regulation or would likely be highly offensive to the recipient or recipients thereof.
10. **Customer Data.** Customer hereby grants to Smart City a non-exclusive, non-transferable (except in connection with an assignment of the Agreement) license to copy, store, record, transmit, display, view, print, and use Customer Data, solely to the extent necessary to provide the Services to Customer. Except as expressly provided in this Section, Customer grants to Smart City no right, title, interest, or license in the Customer Data, and Customer hereby reserves for itself and its licensors all rights in and to all Customer Data. Notwithstanding the foregoing, Smart City shall be permitted to disclose Customer Data to third parties as and to the extent required by law (including, without limitation, pursuant to a court order or subpoena) or as required to deliver the Services.
11. **Wireless Specific:** (a) Smart City is the exclusive provider of voice, wired and wireless data service(s) for the Facility. **Wireless Devices not authorized by Smart City are strictly prohibited.** If Customer desires to showcase its wireless products, it must contact Smart City 21 days in advance of show move-in to register their device, applicable registration fee will apply. Smart City will investigate the potential of Smart City engineering a customized cohesive network to operate without interference to other Customers, (applicable charges may apply). (b) The use of any wireless device that interferes with the facility's 2.4 / 5 GHz wireless data frequency range is prohibited and subject to disconnection at Customer's expense.
12. Unless otherwise directed, Smart City is authorized to cut floor coverings to permit installation of service.
13. **Internet Performance Disclaimer:** Smart City does not guarantee the performance, routing, or throughput; either expressed or implied, of any data circuit(s) connectivity with regards to the Internet and / or Internet backbone(s) beyond the Facility.
14. Only Smart City personnel are authorized to modify system wiring or cabling. Material and equipment furnished by Smart City for this service order form shall remain the property of Smart City.
15. **CANCELLATION:** There is a minimum \$150 or 10% Cancellation Fee (whichever is higher) plus any applicable taxes and surcharges that may apply. Cancellations must be in writing. Additional cancellation charges will apply for orders that have already incurred labor, material, and / or engineering costs. Canceled services within an order will not incur cancellation charges if other services are ordered from Smart City provided the canceled services have not already incurred any costs. Some broadband services and special circuits cannot be canceled once ordered and will incur full charges listed/quoted. Credit will not be given for service(s) installed and not used.
16. Service problems must be reported to the Smart City Service Desk. Service problems will not be considered unless filed in writing by Customer prior to the close of show.
17. **Any additional cost incurred by SMART CITY to:** (a) assist in trouble diagnosis or problem resolution found not to be the fault of SMART CITY or (b) collect information required to complete the installation that Customer fails to provide (i.e. floor plans or special circuit numbers) may be billed to Customer at the prevailing rate.
18. **Equipment Management:** (a) Customer should pick up rental equipment at the Smart City Service Desk. (b) Customer will be fully responsible for the protection and safekeeping of rental equipment and will be responsible for returning all rental equipment to the Smart City Service Desk within one (1) hour following the close of the show. Retail replacement values will apply to any damaged or unreturned equipment.



## SMART CITY NETWORKS

### Terms and Conditions

19. The prices listed on this order form do not include Federal, State, Local or other Taxes, Tax surcharges or Regulatory Fees. Taxes / Tax surcharges and Regulatory Fees will be included on Customer's final bill.
  20. **NOTE: THE CUSTOMER IS RESPONSIBLE FOR ALL INTERNATIONAL LONG DISTANCE AND OTHER APPLICABLE CHARGES AGAINST ASSIGNED TELEPHONE NUMBER(S).** Additional long-distance deposits for international accounts will apply and will be determined upon request for service.
  21. The number(s) assigned to Customer are for the duration of this event only. Service cannot be moved or transferred outside of the Center and intercept service cannot be provided.
  22. **International Calls and Line Restrictions:** (a) Toll restriction will block all lines except local only or local and "1-800" calling only. All other "1+" or "0+" dialing will be blocked (this includes all long-distance access). (b) All lines will be blocked from "976" and "900" dialing unless otherwise requested. Additional deposits may be applicable. (c) Smart City will provide a detailed listing of all toll / billable type calls made from applicable services.
  23. A per line move fee will apply to relocate the line(s) after it is installed.
  24. Orders placed via an order form must be submitted on a valid order form or pricing will not be honored.
  25. **Smart City is hereby authorized to charge Customer's credit card for any additional amounts incurred as well as any initial charges not otherwise paid.**
  26. Smart City accepts payments in U.S. dollars, checks drawn on a U.S. bank, wire transfers, or the following credit cards: (Amex, MasterCard, Visa). Make all checks payable to: **Smart City**.
  27. Credit Card charges are limited to \$10,000 / order. Orders exceeding \$10,000 must be paid by company check or money order. Checks must reference Facility and Show Name. Please contact Smart City for wire / ACH transfer instructions. Payer is responsible for all service charges. Credit card limits are at the discretion of Smart City.
  28. There will be a \$50 service charge for all returned checks.
  29. Purchase Orders are not accepted as a form of payment but as a convenience can be referenced on Customer's invoice upon prior written request.
  30. Any refunds due in the amount of \$10 or less will not be refunded.
  31. Any unpaid balance at close of show will incur a 1.5% / month service charge monthly (or, if lower, the highest rate permitted by law), or \$10 minimum. Additionally, any further collection costs and fees will be the responsibility of Customer.
  32. **Tipping is not permitted. Any request from personnel for gratuities should be reported to Management immediately.**
- (1) All Customer contracts and agreements are solely between SMART CITY and the prospective Customer; (2) SMART CITY is not the employee, agent or partner of the Facility; (3) The Facility is not a party to, nor shall it have any obligations or liabilities whatsoever to any Customer, under any Customer Contract including without limitation, the obligation to provide any of the services covered by such Customer Contract; (4) No representations or warranties are being made by the Facility with respect to any Customer Contract or any Communications Services; (5) The right of Customer to receive any Communications Service will be terminated if this Agreement is terminated for any reason; and the Facility will have no obligation to continue providing such service unless the Facility elects in its sole discretion to continue to provide such services itself or through a third party; (6) The provisions of the Customer Contract are separate and independent from the provisions of Customer's lease of space in the building and shall not affect Customer's obligations under such lease and without limiting the foregoing, in no event shall any default by SMART CITY under the Customer Contract or any failure with respect to any Communications Services have any effect on any of Customer's obligations to the Facility under any lease or any other occupancy agreement between Customer and the Facility.



## SMART CITY NETWORKS

### Terms and Conditions

- (2) If Customer's order includes the use of Smart City's Wi-Fi network under its own branding and its own terms of use ("White-labeled Wi-Fi"), the following indemnification is incorporated into the Order for White-labeled Wi-Fi services between Smart City and Customer.
- Customer shall indemnify Smart City against all third-party liabilities, costs and expense (including all interest, penalties, legal costs and other reasonable professional costs and expenses), damages and losses suffered or incurred by Smart City arising out of or in connection with any third-party claim made against Smart City, for actual infringement of a third party's Intellectual Property Rights arising out of Customer's use of Services (as specified in an Order for White-Labeled Wi-Fi services) where such claims is a result of contact under Customer's direct or indirect control.
  - Customer shall indemnify and defend Smart City against all liabilities, costs and expenses (including all interest, penalties, legal costs and other reasonable professional costs and expenses), damages and losses suffered or incurred by Smart City, arising out of a third party claim of: any failure to comply with the provisions of any applicable data protection legislation and any unauthorized collection and/or processing of an individual's personal information (as defined by applicable law, including but not limited to Cal. Civil Code §1798.100 *et seq.*); and an action or omission by Smart City, to the extent that such action or omission resulted directly from the Customer's instructions.

### Addendum for Radio Services

- Site Connect Service** - ► (a) Site Connect Orders must be placed by the incentive deadline date. ► (b) Appropriate Internet Service is required at the Remote Site Location where radios will be located ► (c) Customer is responsible for arranging, ordering, providing and paying for Internet drop at Remote Site Location and is responsible for coordinated install, testing times and provide Smart City with Remote Site Location IP Address ► (d) Additional Shipping applies.
- Radio Return Specifics** - ► (a) The Customer will be fully responsible for the protection and safekeeping of rental equipment and will be responsible for returning all rental equipment to the Smart City Service Desk at the end of contracted date or Shipping within 3 days to the facility the equipment was rented from: San Diego Convention Center, Attention: Smart City Networks, 111 W. Harbor Drive San Diego, CA 92101 or Walter E. Washington Convention Center, Attention: Smart City Networks, 801 Mount Vernon Place NW Washington, DC 20001 ► (b) Late fees are \$15 per radio per day and are calculated on number of days after last day of contract until product is returned to the Smart City service desk or when product is shipped by 3 day minimum delivery ► (c) Customer is responsible for return shipping – pre-paid labels can be provided or customer can use their own shipping account. Tracking information must be provided ► (d) Lost items will be charged to credit card on file.
- Order requests for less than 72 hours before deliver date would have to be respectfully declined.**

### LIMITATION OF LIABILITY

**Limited Warranty.** SMART CITY warrants that: it has the right to provide and install all Voice, Data, and Network Services and Applications (the "Services"). In the event that the Services are not performed in accordance with this warranty you agree to inform SMART CITY of such fact, by written notice prior to close of the Show / Event, and, as Customer's sole and exclusive remedy, SMART



## SMART CITY NETWORKS

### Terms and Conditions

CITY will either: (a) repair or replace the Services to correct any defects in performance without any additional charge to you, or (b) in the event that such repair or replacement cannot be done within a reasonable time, terminate the Customer Contract and provide you with a pro rata refund of the fees paid to SMART CITY for the Services hereunder with respect to such calendar year.

The foregoing warranties will not apply to the extent that: (a) the Services are used for any purpose other than those set forth in the Customer Contract regardless of whether SMART CITY has terminated the Customer Contract because of such misuse; (b) the cause of a breach of warranty is due to a malfunction in your hardware, software or communications network through which the Services are accessed; or (c) the cause of a breach of warranty is due to any other cause outside of SMART CITY'S sole and reasonable control.

**DISCLAIMER OF WARRANTY.** THE FOREGOING CONSTITUTE SMART CITY'S ONLY WARRANTIES WITH RESPECT TO THE PERFORMANCE OR NONPERFORMANCE OF THE SYSTEMS AND APPLICATIONS AND/OR THE SERVICES WHICH ARE OTHERWISE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE FOREGOING LIMITED WARRANTIES ARE IN LIEU OF, AND SMART CITY HEREBY EXPRESSLY DISCLAIMS, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**Indemnification.** Customer agrees to indemnify, defend, and hold harmless Smart City, its affiliates, and its current and former employees and agents, and defend any action brought against same with respect to any claim, demand, cause of action, debt or liability (including reasonable attorneys' fees) brought by a third party arising out of, or in connection with a breach of Customer's representations, warranties, covenants and agreements set forth in the Customer Contract or to the extent attributable to Customer's negligence or willful misconduct.

In claiming any indemnification hereunder, Smart City shall promptly provide Customer with written notice of any claim which Smart City believes falls within the scope of the foregoing paragraphs. Customer may, at its own expense, assist in the defense if it so chooses, provided that Smart City may, if it elects, control such defense and all negotiations relative to the settlement of any such claim and further provided that any settlement intended to bind Smart City shall not be final without Smart City's written consent, which shall not be unreasonably withheld.

The terms of these provisions shall survive the expiration or termination of the Customer Contract.

**LIMITATION OF LIABILITY.** CUSTOMER AGREES THAT UNDER NO CIRCUMSTANCES IS SMART CITY LIABLE TO CUSTOMER FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OR LOST PROFITS ARISING OUT OF THE SYSTEMS OR SMART CITY'S SERVICES OR OBLIGATIONS UNDER THIS AGREEMENT EVEN IF SMART CITY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN ANY EVENT, CUSTOMER'S EXCLUSIVE REMEDY AND SMART CITY'S ENTIRE LIABILITY TO CUSTOMER FOR ANY REASON UPON ANY CAUSE OF ACTION ARISING OUT OF THE SYSTEM OR SMART CITY'S SERVICES UNDER THIS AGREEMENT SHALL BE THE AMOUNT ACTUALLY PAID BY CUSTOMER TO SMART CITY WITH RESPECT TO THOSE DEFICIENT SERVICES. THE LIMITATION OF LIABILITY PROVIDED BY THIS SECTION IS LIMITED TO OUR DUTIES AND LIABILITIES BY REASON OF THIS AGREEMENT ONLY AND DOES NOT AFFECT ANY OTHER RELATIONSHIP SMART CITY MAY HAVE WITH YOU.

THE FOREGOING LIMITATION IS A FUNDAMENTAL PART OF THE BASIS OF THE BARGAIN HEREUNDER AND IS INTENDED TO APPLY WITHOUT REGARD TO WHETHER OTHER PROVISIONS OF THIS AGREEMENT HAVE BEEN BREACHED OR HAVE BEEN HELD TO BE INVALID OR INEFFECTIVE.

NO ACTION, REGARDLESS OF FORM, ARISING OUT OF OR RELATED TO THE USE OF THE SERVICES PURSUANT TO THIS AGREEMENT MAY BE BROUGHT BY YOU MORE THAN 12 MONTHS AFTER THE CAUSE OF ACTION FIRST AROSE.